

THE Follow the Rules PLACE



REDEMPTION OF OSHKOSH YMCA GUEST PASSES

Welcome to the Oshkosh Community YMCA. We hope your visit is enjoyable! Please remember that our first priority is to serve our members who have made a commitment to the Y by joining. The purpose behind our guest policy is to enhance member service to current members who are encouraging a friend to join and make reasonable accommodations for members of other Y locations traveling in our area, for out-of-town families of current members and for out-of-town visitors.

As a benefit, Oshkosh YMCA members in good standing, who hold a qualifying membership, receive unlimited free guest passes to share the Y experience with friends and family. These are electronic passes which load after your first 30 days of continuous membership. The Tennis and Pickleball Center offers One Free Pass per Person Per Year.

Please note the following guidelines are in place to ensure this remains a valuable benefit for all:

- **The following memberships are not eligible for unlimited guest passes:**
 - Short-term memberships (Annual Pay and Auto Pay Memberships are eligible)
 - All Membership referrals which include but not limited to:
 - Members who are active due to a referring agency or organization
 - Medicare Advantage Family Upgrade Membership Unit
 - Family Plus One or Two Membership Unit
 - Members and staff who are part of a Group Home membership
- **Medicare Advantage Plan Members** will receive 5 guest passes annually if they are an active Oshkosh Y member.
 - This means you must use the Oshkosh Y a minimum of 3 times per month to be eligible for the guest pass benefit.
 - This policy also applies to members with Active and Fit memberships
- Qualifying members may bring up to two guests per day or one family. Members age 8-18 may bring one guest per day.
- **Oshkosh Y members must remain at the Y during their guest's visit. A photo ID** is required for guests age 16 and older. Please register your guest at the Front Desk upon arrival.
- Members and guests under 8 years old must be accompanied by an adult or guardian who is 16 years old or older and supervise them during their entire visit.
- When a guest pass is used to grant youth access to the Y, the primary member on the membership assumes responsibility for both their child's actions and those of their guests. To ensure accountability, Y staff will obtain approval from the primary member before issuing a guest pass to a youth.

- Each guest may use the Y on a guest pass no more than **5 times per calendar year**. Total visits are combined between all Oshkosh Y locations.
- The Y reserves the right to limit the number of passes provided, either by household or individual, in cases of overuse. The
- **Member and guest must come into the Y facility together. All guest pass users must be accompanied by an Oshkosh Y member during the visit.**

Important Note: The Oshkosh Y is unable to accept **previously issued paper passes** or **virtual passes** from another Y. All paper passes issued prior to the pandemic are no longer valid.

GUEST PASS REQUIREMENTS:

- All individuals aged **16 and older** must present a **photo ID** to redeem a free pass or purchase a day pass. Our system will register your photo for security purposes. **This is a requirement with no exceptions.**
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CHILDREN'S SUPERVISION POLICY

Children Under Age 8:

- Must always be directly supervised by a parent or guardian unless enrolled in a staff-supervised program or activity.
- Child Watch is available for children aged 6 weeks through 7 years for supervision. *Child Watch is a member benefit for Oshkosh YMCA members only.*

Children Aged 8 and Older:

- May use designated areas without direct supervision during non-school hours or days.

For more details on the Youth Code of Conduct and Membership Policies, please visit our website.

CHILDCARE AND SAFETY POLICY:

The Oshkosh Y is a state-licensed childcare provider. Due to the nature of our services, the YMCA has a **zero-tolerance policy** for anyone actively listed on a **sex offender registry**. We conduct regular screenings of all members, participants, and guests. If a match is found, we reserve the right to cancel memberships, terminate program participation, and deny access to the facility.

CODE OF CONDUCT AND BEHAVIOR EXPECTATIONS:

All members and guests are expected to follow the **Oshkosh Y Membership Code of Conduct** and uphold the **Core Values of the YMCA**. Failure to comply with these standards may result in the forfeiture of fees and expulsion from the facility.

DRESS CODE GUIDELINES:

- Please maintain a **family-friendly environment** at the Y. Clothing considered **undergarments** should not be worn as outerwear (e.g., sports bras).
- Inappropriate, immodest, or sexually revealing attire is not permitted.

- **Swimsuits** should only be worn in pool areas.
- **Dress pants, jeans**, or other clothing with rivets, buttons, or zippers that may damage the upholstery are not allowed.

Health & Wellness Areas (including indoor tracks and gyms):

- **Shirts and closed-toed shoes** are required in all these areas.
- **Exceptions:** Shoes are not required in the following classes: Water Aerobics, Yoga, Pilates, Eccentrics, and Tai Chi. Shoes are required for all other group exercise classes and within the wellness center for safety.

YOUTH GUEST POLICY:

- Youth guests must meet the **age requirements** for unsupervised facility use and be able to provide the following information: address, birthdate, parent's name, and emergency contact information.

ADDITIONAL INFORMATION:

- **High school-aged guests and older** must provide a **photo ID**.
- **Guest Passes** are per household membership, not per individual.
- **Primary members are responsible for their child's guest while at the Y.**
- **Complimentary passes** from another Y are not accepted at Oshkosh Y.
- Reminder, all youth under the age of 18 should use the Youth locker rooms or they may use the Universal Locker room with their parent/guardian. Adult Locker rooms are for ages 18+.
- The Y reserves the right to limit the number of passes provided, either by household or individual, in cases of overuse.