

Oshkosh Community YMCA Private Swim Lessons Policies

General Information

- Only Oshkosh YMCA staff can coach, teach, or train individuals while they are on Oshkosh YMCA property, outside of sanctioned events held here.
- Private swim lessons are subject to staff and pool space availability.
- Private swim lessons are available for swimmers over 3 years old and include adapted and adult lessons.
- Private lessons must be paid for before they can occur.
- Before paying for private lessons, the swimmer (or parent/guardian) must speak with the Aquatics Coordinator regarding goals & plans for the lesson.
- All private lessons are 30 minutes long.
- Swimmers must notify their instructor directly a minimum of 12 hours in advance to cancel their session. If they don't have their instructor's contact information, they should notify the Aquatics Coordinator.
- Each swimmer is allowed one free short notice (less than 12 hours) cancellation. Subsequent occurrences and/or no-show sessions may be billed at the discretion of the Aquatics Coordinator.
- If a swimmer cannot complete a full session for any reason, they are still billed for a full session.
- If the YMCA or the instructor cancels the session, the swimmer will not be billed.
- All unused sessions expire 3 months from the date of purchase.

Individual Private Lessons

Member fee: \$26; Non-member fee: \$47

- These lessons are one instructor and one swimmer only.
- These lessons may not be split between swimmers. The full 30-minutes must be used on one individual.

<u>Semi-Private Lessons</u> Member fee: \$21/person; Non-member fee: \$37/person

- These lessons are for two to three swimmers with one instructor.
- The Oshkosh YMCA does not match individual swimmers for these lessons. If you are interested in Semi-Private lessons you must coordinate this with the other participant(s) beforehand.
- For swimmer safety and lesson quality, each swimmers' ability level must be no more than one Oshkosh YMCA Swim Lesson Stage (or comparable ability) apart. For example, a Stage 2 swimmer could swim with a Stage 1 or Stage 3, but not Stages 4, 5, or 6. Aquatics leadership staff will have final say on swimmer abilities as needed.
- All registered participants must attend, or the session cannot occur.